

Case Study : A Multi-tenant marketplace (OSSB) development

Project Overview

- ❖ This system replace multiple Legacy system and provide single window to client.
- ❖ This is a white label system and any customer can use own branding .
- ❖ We have written around 5 lakh lines of code to develop this system.
- ❖ This is based on SOA based architecture.

About The Client

A leading fortune 500 global telecom provider of information and communications technology (ICT).

Case Survey

Client wanted a multi-tenant marketplace(OSSB) development which replaces multiple legacy system and provide single window.

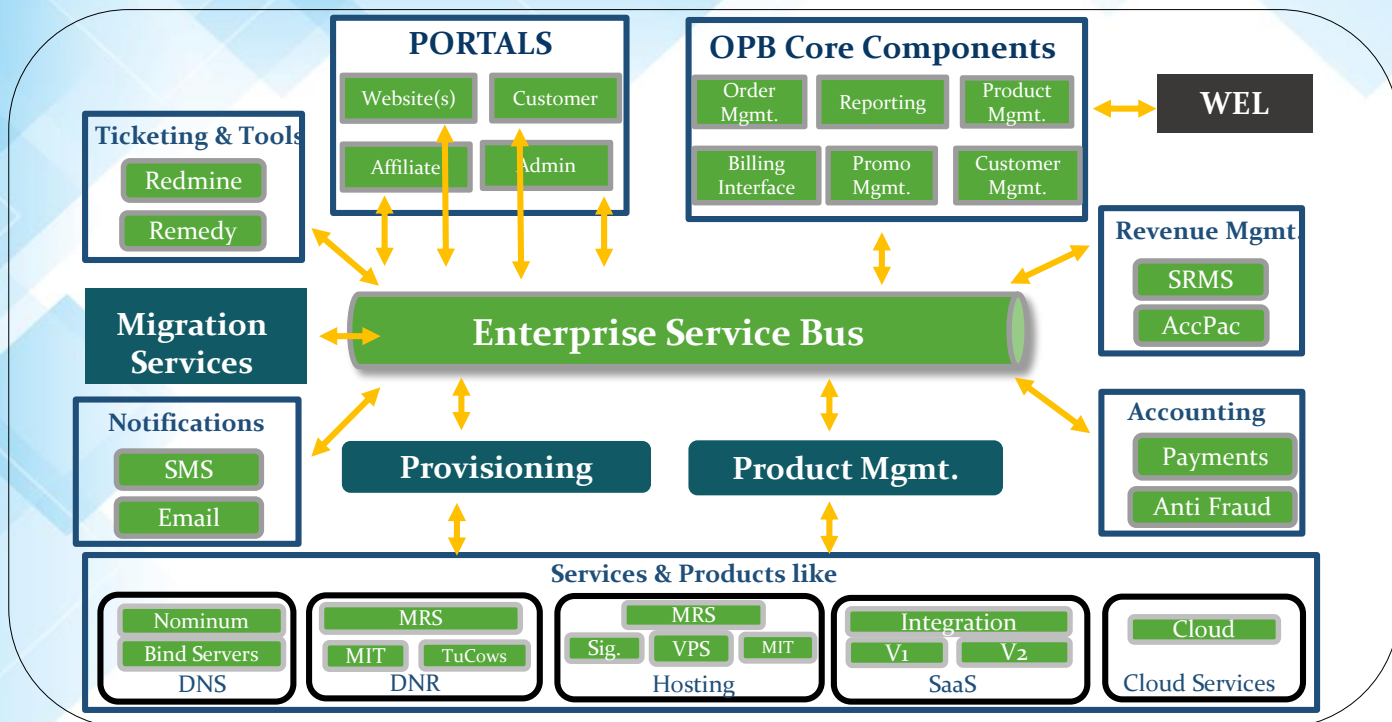
- ❖ Define
- ❖ Create
- ❖ Provision
- ❖ Bill
- ❖ Support

Product , Customers and Promotions

Technology



Detailed Flow



Our Solution

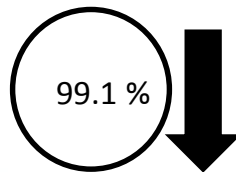
Developed a new SOA based multi-tenant OSSB application to be used by all business units providing central control and faster provisioning (product/promo) over–

- ❖ Product definition and rollouts
- ❖ Quick Promotion response based on competition offerings.
- ❖ Reliable and transparent billing.
- ❖ High ROI by cutting expensive license costs
- ❖ Real time reports for better decisions.

Business Benefits Delivered



Modules like promotions management reduced the go live time of a new promo from weeks to couple of days.



Reduced Billing module errors by 99.1 % .



Better Customer Service

About InterraIT

InterraIT is global IT consulting & services company providing business software solutions that improve operational efficiencies, address organization's unique business needs, and allow better ways to access and manage information at lower TCO & faster ROI. Established in 1996 & headquartered in San Jose, InterraIT is a ISO 9001-2015 SEI-CMM level 5 assessed and certified organization with world-class delivery.

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