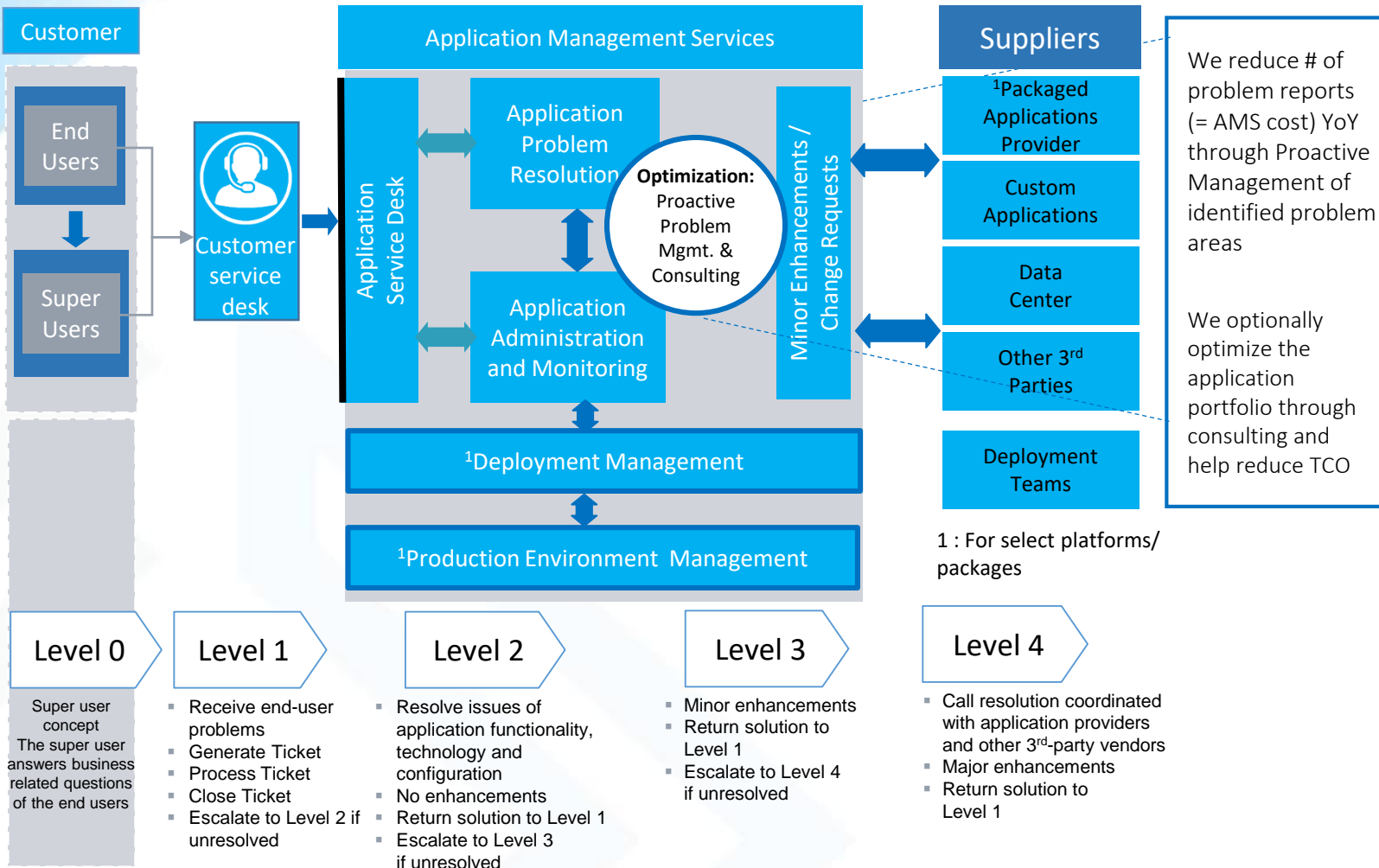


InterralT – Application Management Services

In the fast-paced application economy, you need more than traditional management administration services to stay ahead. With advances in technology and need for aligning IT with business, enterprises are facing IT Management issues like adapting to the new technology upgrading information system and keeping pace with the market economy.

InterralT has positioned itself as a “self-provider”, bringing unique blend of technical skills and domain knowledge. You need ongoing, proactive support that helps you continuously innovate and improve. No matter what your size or the scale of your investment, Application Management Services from InterralT can help you maximize productivity, reduce risk and accelerate time-to-value.

InterralT Application Management Services Offerings



About InterralT

InterralT is global IT consulting & services company providing business software solutions that improve operational efficiencies, address organization’s unique business needs, and allow better ways to access and manage information at lower TCO & faster ROI. Established in 1996 & headquartered in San Jose, InterralT is a ISO 9001-2015 SEI-CMM level 5 assessed and certified organization with world-class delivery centers in India & has client-partner network spanning across the United States

Corporate Office

2099 Gateway Place, Suite 200,
San Jose, CA 95110
Tel +1 408 451 1700, Fax +1 408 441 7495

Why InterallT?

- Services are delivered and audited against published Operations Manual
- Defined % of tickets are audited by trained internal auditors vis-à-vis the Operations Manual and SLAs. Audits are preventive, not reactive.
- Detailed analysis for all priority issues such as mandatory RCA, similar bug analysis, injected cause analysis, coaching/training
- Proactive Problem Management Sessions every month on reported tickets to identify problem areas proactively for app optimization
- Detailed measurement and executive dashboard to measure and report performance
- Knowledge database helps quicker incident/ problem management

TO PROVIDE BEST OF BREED ADVANTAGE



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